

WE ARE HERE TO ASSIST YOU IN GETTING YOUR QUESTIONS ANSWERED QUICKLY. THE FOLLOWING GUIDE GIVES YOU QUICK DIRECTION TO COMMONLY REQUESTED ACTIONS WITHIN OUR SERVICE ORGANIZATION & DIRECTS YOU TO THE APPROPRIATE POINT OF CONTACT.

SERVICE@GOQUANTUS.COM

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- NEW SERVICE REQUEST
- CHECKING IN ON A QUOTE
- SUBMIT A PO
- CONFIRM OR ADJUST SCHEDULES
- SUBMIT AN EQUIPMENT LIST
- MAIL-IN / OFFSITE EQUIPMENT SERVICES

THIS IS AN INTERNAL TICKET BASED CUSTOMER SUPPORT SYSTEM SUPPORTING ALL DEPARTMENTS EACH REPRESENTATIVE HAS ACCESS TO ALL YOUR ACCOUNT INFO AND CAN QUICKLY ROUTE YOU AS NEEDED

QUALITY@GOQUANTUS.COM

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- SUBMIT VENDOR QUALIFICATION
- REQUEST NIST CERTIFICATES
- ASSIST DOCUMENT CORRECTIONS
- REQUEST VALIDATION BINDER CORRECTIONS
- FIND A LOST DOCUMENT
- AUDIT REQUEST OR SUPPORT
- SUBMIT FEEDBACK

DOCUMENTS@GOQUANTUS.COM

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- SUBMIT PRELIMINARY VALIDATION DOCUMENTS
 - I.E. OEM MANUALS, ENGINEERING DRAWINGS, ETC.
- ASSISTANCE WITH PROTOCOL REVIEW & APPROVAL WEB-APP

YOU ARE WELCOME TO **CALL (866) 876-6537**

WE ARE HERE TO SUPPORT AN EMERGENCY, DIRECT CALL PREFERENCES, OR RAPID RESPONSE SITUATIONS OUR FULL TIME CUSTOMER SUPPORT REPRESENTATIVES ARE 1ST IN LINE TO TAKE YOUR CALL AND A BACK UP CALL CENTER LOCATED 1 MILE FROM US IS AVAILABLE WHEN NEEDED AND AFTER HOURS